

Vita of  
**Judith H. Hibbard**

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Education

B.S. 1974 Health Sciences  
California State University, Northridge

M.P.H. 1975 Health Education and Behavioral Sciences  
School of Public Health, University of California,  
Los Angeles

Dr.P.H. 1982 Social and Administrative Health Sciences  
School of Public Health, University of California, Berkeley

Professional Employment

2009 to Present Research Professor  
Professor Emerita  
University of Oregon  
Health Policy Research Group

1994 to 2009 Professor  
1982 to 1994 Assistant/Associate Professor  
University of Oregon  
Dept of Planning, Public Policy and Management

2007 to Present Consultant, stakeholder, and senior leadership team member  
Insignia Health, LLC

1981 to present Affiliated Investigator  
Center for Health Research  
Kaiser Permanente Northwest Region

Honors

Named one of the 3000 Most Highly Cited Researchers Globally in 2014, 2015, & 2016 by Thompson Reuters

Visiting International Scholar the King's Fund in London 2013-2014

Author of one of the 15 most read articles in Health Affairs in 2013.

Funded Research

Co-Investigator, Creating a Patient Centered Tool to Help Candidates For Solid Organ Transplant Choose Transplant Centers. AHRQ 2016-2019.

Principal Investigator, Testing a New Approach to Identifying High-Need, Complex Patients Based on Clinical and Patient Activation Profiles" (Grant No. 20140714). Commonwealth Fund. 2014-2016.

Co-Principal Investigator, Presenting Comparative Health Plan Information so that Consumers Value both Cost and Quality. Jayne Koskinas Ted Giovanis Foundation for and Policy. 2015-2016.

Principal Investigator, Patient Activation, Clinician Support, and Health Outcomes: A Longitudinal Study. Funded by the Gordon and Betty Moore Foundation. Funded 2012-2015.

Co-Principal Investigator, In support of How a Health System Uses an Innovative Physician Compensation Model to Drive Improvements in Care Delivery. Funded by The Commonwealth Fund 2011-2014.

Principal Investigator, Effective Strategies for Activating Patients. Funded by The Medical Research Foundation. 2012-2013.

Principal Investigator, Development of an Oral-Health PAM, OHSU, 2010-2011.

Principal Investigator, How Important is Clinician Support for Patient Self-Management in Influencing Patient Outcomes. Funded by the Commonwealth Fund. 2010-2011.

Principal Investigator, Physician Activation: Physician Attitudes, Beliefs and Behaviors Regarding Patient Self-Management. Funded by the Commonwealth Fund. 2008.

Principal Investigator, The Development and Testing of a Framework for Reporting Quality Data to Consumers. Funded by Robert Wood Johnson Foundation. 2008-2009.

J.H.Hibbard 2021

Co-I, Eisenberg Center, Funded by Agency for Health Care Research and Quality, David Hickam PI. Oregon Health and Sciences University, 2005-2008.

Principal Investigator. "Improving the Outcomes of Disease Management by Measuring Patient Activation Levels and Tailoring Individual Care Plans" funded by the Industry Forum, 2005-2008.

Principal Investigator, "Medication adherence and Plan Type". Funded by Merck. 2005-2007.

Principal Investigator. "Will consumers become more informed and cost effective users of care under consumer driven health plans? Testing the assumptions underlying this new approach" Robert Wood Johnson Foundation. Funded 2004-2008.

Principal Investigator, "An Assessment of the Correlates of Beneficiary Knowledge and Awareness of the Prescription Drug Benefit." Center for Medicare and Medicaid Services. 2005.

Co-PI, "Testing the Criterion-Related Validity and Exploring the Clinical Utility of the Patient Activation Measure." Ron Stock PI. Robert Wood Johnson Foundation. Funded 2003-2005.

Principal Investigator, "Phase III of the Development of the Patient Activation Measure." Robert Wood Johnson Foundation. Funded 2004-2006.

Co-Principal Investigator. "Consumer Driven Health Plans: Can They Work for Consumers?" Robert Wood Johnson Foundation. Principal Investigator, Shoshanna Sofaer. 2003-2005.

Principal Investigator. "Tracking Consumer Activation Among People with Chronic Disease: Baseline Measurement for a Trend Study." Robert Wood Johnson Foundation. 2002-2004.

Co- Investigator. Consumer Assessment of Health Plans Study II. Funded by AHRQ . Principal Investigator Steven Garfinkel, American Institutes of Research. 2002-2007.

Principal Investigator. "Using Narratives to Inform Beneficiaries about Quality of Care." Centers for Medicare and Medicaid Services. 2001-2003.

Principal Investigator. Assessment of the Impact of a Public Report on Hospital Quality: A Controlled Experiment in the State of Wisconsin. Funded by the Robert Wood Johnson Foundation, HCFO Initiative. 2001-2005.

Principal Investigator. Conceptualizing and Measuring Activated Consumerism: A Prerequisite to Action. Funded by the Robert Wood Johnson Foundation. 2001-2002.

J.H.Hibbard 2021

Co-Investigator. "Consumer Perceptions of the Risk of Medical Errors." Agency for Health Care Policy and Research. Principal Investigator: Ellen Peters. 2001-2002

Principal Investigator. "Quality Reports that support Informed Decisions Among Medicare Beneficiaries." Funded by Health Care Financing Administration. 1999-2001.

Principal Investigator. "Decision Skill and Desire for Assistance Among Medicare Beneficiaries" Funded by AARP Public Policy Institute. 1999-2000.

Principal Investigator. "Quality Reports that support Informed Consumer Decisions." Robert Wood Johnson Foundation. 1999-2001.

Consultant. "National Medicare and You Evaluation. Principal Investigator." Steve Garfinkel, Research Triangle Institute. Health Care Financing Administration. 1999-2001.

Co-Investigator. "Evaluation of Medicare and You and CAHPS in Kansas." Principal Investigator: J. Lubalin, Research Triangle Institute. Health Care Financing Administration. 1998-2000.

Principal Investigator. "What Do Consumers Need to Know to Choose Among the Expanded Medicare Options?" Robert Wood Johnson Foundation. 1998-1999.

Co-Investigator, "Assessing the Efficacy of Self-Management Strategies and Self-Care Products in Managed Care Organizations." MR Greenlick P.I. Robert Wood Johnson Foundation. 1998-1999.

Consultant, "Providing Medicare Beneficiaries with Useful Quality Information to Compare HMOs" Principal Investigator, Shoshanna Sofaer, George Washington University, Commonwealth Fund, 1997-1998.

Principal Investigator, "Use of Quality Information among Large Purchasers of Health Care." Robert Wood Johnson Foundation and the Center for Studying Health System Change. 1997.

Principal Investigator, "Assessment of Medicare Beneficiaries Understanding of Managed Care." by American Association of Retired Persons. 1996-1998.

Consultant: "Evaluation of the NCQA Consumer Information Demonstration." Funded 1996-1997 by the Commonwealth Fund.

Principal Investigator, "Consumers Perceptions of Condition Specific Quality Indicators." Foundation for Accountability. Funded 1996.

J.H.Hibbard 2021

Co-Investigator: "Consumer Assessments of Health Plans Study" Research Triangle Institute Team. S. Garfinkel principal investigator. Agency for Health Care Policy and Research. Funded 1995-2000.

Co-Principal Investigator: "Evaluation of the Healthwise Communities Project" Robert Wood Johnson Foundation, 1996-1999 funded.

Co-Principal Investigator: "Evaluation of the Healthwise Communities Project--Planning Grant" Robert Wood Johnson Foundation, 1995-1996 funded.

Principal Investigator: "Access Initiative Evaluation" Collins Medical Trust. Funded 1995-1996.

Principal Investigator: "Consumer Comprehension of Quality of Care Indicators" Agency for Health Care Policy and Research, funded 1994-1995.

Consultant: "Consumer Choices for Chronic Care Services" A planning grant funded by the Robert Wood Johnson Foundation, to the SPRY Foundation, Washington DC, 1993.

Consultant: "Worksite Issues in Organizational Health Promotion" --Supplement on Women's Participation, NHLBI, principal investigator, Russ Glasgow, 1991-1992.

Co-Principal Investigator: "Evaluation of the New Start Pregnancy and Substance Abuse Demonstration Project," OSAP funded for 1990-1995.

Principal Investigator: "Female Employment Patterns, Life Stage and Health Status," National Institute on Aging, funded for 1988-1991.

Principal Investigator: Center for the Study of Women in Society, University of Oregon, Large Research Grant Award, funded academic year 1986-87.

Principal Investigator: "Physician Fee Data: Impact on Consumer Behavior," National Center for Health Services Research, funded 1985-1988.

Principal Investigator: A New Investigator Research Award, "Female Life Patterns, Aging and Health," National Institute on Aging, funded 1983-1986.

Principal Investigator: "Women's Roles, Illness Behavior and the Use of Medical Care Services," a dissertation grant from the National Center for Health Services Research, Funded 1981-82.

## **Publications**

Arubka Z, Vekas P, Nemeth P, Dobos A, Hajdu O, Kovacs L, Gulacsi L, Hibbard J, Pentek M. Validation of the PAM-13 Instrument in the Hungarian General Population. *The European Journal of Health Economics*. Under Review. 2021.

Acquati C, Hibbard, JH, Sonet E, et al. The moderating role of informal caregiver's involvement on the relationship between patient activation and adherence to treatment: Implications for self-management intervention in cancer care. *Patient Education and Counseling*. Under review. 2021.

Hibbard JH and Greene, J. Commentary on "The Wellness Incentive and Navigation Intervention Improved Health-Related Quality of Life Among Medicaid Enrollees: A Randomized Pragmatic Clinical Trial. *Health Services Research*. October 2019. DOI: 10.1111/1475-6773.13234

Aboumatar H, Niqubaddim M, Chung S..... Hibbard JH, et al. Effect of a Hospital-Initiated Program Combining Transitional Care and Long-term Self-management Support on Outcomes of Patients Hospitalized With Chronic Obstructive Pulmonary Disease. *Journal of the American Medical Association*. October 2019.

Hibbard JH. Refining Consumer Engagement Definitions and Strategies. *Journal of Ambulatory Care Management*. 2018.

Hibbard JH. Patient activation and health literacy: what's the difference? How do each contribute to health outcomes? In Robert A. Logan, Elliot Siegel (Editors). *Health Literacy: New directions in research, theory, and practice*. Amsterdam, IOS Press 2018.

Maurer M, Carman K, Yang M, Firminger K, Hibbard JH. Increasing the Use of Comparative Quality Information in Maternity Care: Results from a Randomized Controlled Trial. *Medical Care Research and Review*. 2018.

Lindsay A, Hibbard JH, et al Patient Activation Changes as a Potential Signal for Changes in Health Care Costs: Cohort Study of US High-Cost Patients. *Journal of General Internal Medicine*. 2018.

Hibbard J, Mahoney E, Sonet E. Does Patient Activation Level Affect the Cancer Patient Journey? *Patient Education and Counseling*. March 2017.

Schoenthaler A, Albright G, Hibbard JH, Goldman R. Simulated conversations with virtual humans to improve patient-provider communication and reduce unnecessary prescriptions for antibiotics: A repeated measure pilot study. *Journal of Medical Internet*

J.H.Hibbard 2021

**Research.** Apr 2017.

Sacks R, Hibbard JH, Greene J. Does Patient Activation Predict the Course of Type 2 Diabetes?: A longitudinal study. ***Patient Education and Counseling.*** January 2017.

Hibbard JH. Patient Activation and the Use of Information to Support Informed Decisions. ***Patient Education and Counseling.*** July 2016.

Prey J, Qian M, Restaino S, Hibbard JH. et al. Reliability and validity of the Patient Activation Measure in hospitalized patients. ***Patient Education and Counseling.*** June 2016.

Hibbard JH, Greene J, Sacks R, Overton V, Parrotta C. Improving Population Health Management Strategies: Identifying patients who are more likely to be users of avoidable costly care and those more likely to develop a new chronic disease . ***Health Services Research.*** August 2016.

Greene J, Sacks R, Hibbard JH, Overton V. How Much do Clinicians Support Patient Self-Management? The Development of a Measure to Assess Clinician Self-Management Support. ***Healthcare: The Journal of Delivery Science and Innovation.*** 2016.

Greene J, Hibbard JH, Sacks R. Summarized Costs, Placement of Quality stars, and other online displays can help consumers select high value health plans. ***Health Affairs.*** April 2016.

Hibbard JH. Motivating the unmotivated client. ***Care Management.*** July 2016.

Greene J, Hibbard JH, Alvarez C, Overton V. Supporting Patient Behavior Change: Approaches Used by Primary Care Clinicians Whose Patients' Activation Levels Increased. ***Annals of Family Medicine.*** Vol 14 No 2 p. 148-154. March 2016.

Hibbard JH, Greene J, Sacks R, Overton V, Parrotta C. Adding A Measure of Patient Self-Management Capability To Risk Assessment Can Improve Prediction of High Costs. ***Health Affairs.*** March 2016.

Krouse R, Grant M, McCorkle R, Wendel CS, Cobb MD, Tallman NJ, Ercolano E, Sun V, Hibbard JH, Hornbrook M. A chronic care ostomy self-management program for cancer survivors. ***Psycho-Oncology.*** January 2016.

Barello S, Tiberti S, Graffigna G, Libreri S, Hibbard J, et al eHealth for Patient Engagement: a systematic review. ***Frontiers of Psychology.*** January 2016.

Alvarez C, Greene J, Hibbard JH, Overton V. The role of primary care providers in patient activation and engagement in self-management: a cross-sectional analysis. ***BMC Health***

**Services.** Vol 16 No 1. 2016.

Graffigna G, Barello S, Bononami A, Lozzo E, Hibbard JH, Measuring patient activation in Italy: Translation, adaptation and validation of the Italian version of the patient activation measure 13 (PAM13). **BMC Medical Informatics and Decision-making.** December 2015.

Bardach N, Hibbard JH, Greaves F, Dudley RA. Sources of Traffic and Visitors' Preferences Regarding Online Public Reports of Quality: Web Analytics and Online Survey Results. **Journal of Internet Medical Research.** 17:5. 2015.

Damman OC, Harmsen D, de Jong A, Hibbard JH, Timmermans DM. Making comparative performance information in healthcare easier for consumers from vulnerable groups. **British Medical Journal on Quality and Safety.** On line first November 2015.  
<http://qualitysafety.bmj.com/content/early/2015/11/05/bmjqs-2015-004120.long>

Hibbard J, Greene J, Sacks R, Overton V. Does Compensating Primary Care Providers to Produce Higher Quality Make them More or Less Patient Centric? **Medical Care Research and Review.** Vol. 72(4) 481-495, 2015.

Greene J, Hibbard JH, Overton V. Large Performance Incentives Had The Greatest Impact On Providers Whose Quality Metrics Were Lowest At Baseline. **Health Affairs.** April 2015.

Greene J, Hibbard JH, Sacks R, Overton V, Parrotta C. When Patient Activation Levels Change, Health Outcomes and Costs Change Too. **Health Affairs.** March 2015.

Green J, Kurtzman E, Hibbard, JH, Overton V. Primary Care Providers' Perceptions of Working Under a Team-Level Quality Incentive. **Annals of Family Medicine.** May 2015.

Hibbard J, Greene J, Mittler J. Shi Y, Scanlon D. Taking the Long View: How well do Patient Activation scores predict outcomes four years later? **Medical Care Research and Review.** April 2015.

Hibbard JH, Greene J. The Impact of an Incentive on the Use of an Online Self-Directed Wellness and Self-Management Program. **The Journal of Internet Medical Research.** Vol 16. No 10. 2014.

Pennarola BW, Roddy AM, Bingen K, Schwartz L, Patel SK, Syrjala KL, Mayer DK, Ratichek SJ, Guinan EC, Kupst MJ, Hibbard JH, Parsons SK. Changing Factors associated with Parent Activation after Pediatric Hematopoietic Stem Cell Transplant. **Supportive care in Cancer.** Dec. 2014. <http://www.ncbi.nlm.nih.gov/pubmed/25519755>

Sacks R, Greene J, Hibbard JH, Overton V. How Well Do Patient Activation Scores Predict Depression Outcomes One Year Later? **Journal of Affective Disorders.** 16(10): e217 2014.

Hibbard JH and Gilbert H. ***Supporting people to manage their health: An introduction to patient activation.*** The King's Fund. London, England. May 2014.

Alvarez C, Greene J, Hibbard JH, Overton V. How Different are Clinicians in their Support of Patient Activation, and How Much Does it Matter? ***Health Expectations.*** Under Review.

Saha S, Koley M, Mahoney E, Hibbard J, et al. "Patient activation measures in a government homeopathic Hospital in India." ***Journal of Evidence-Based Complementary & Alternative Medicine.*** June 2014.

Mitchell S, Gardiner P, Sadikova BA, Martin JM, Jack BW, Hibbard JH and, Michael K. Paasche-Orlow. Patient Activation and 30-day Post-discharge Hospital Utilization. ***Journal of General Internal Medicine.*** November 2013.

Greene J, Hibbard JH, Overton V. A Case Study of a Team-Based, Quality-Focused Compensation Model for Primary Care Providers. ***Medical Care Research and Review.*** November 2013.

Brenk-Franz K, Hibbard JH, Herrmann WJ, Freund T, Szecsenyi J, Djalali S, Steurer-Stey C, Sönnichsen A, Tiesler F, Storch M, Schneider N, Gensichen J. Validation of the German version of the Patient Activation Measure 13 (PAM13-D) in an international multicentre study of primary care patients. ***Plos One.*** October 2013.

Greene J, Hibbard JH, Overton V, Sacks R. Highly Activated Patients Have Better Care Experiences Than Patients With Less Activation When Seeing The Same Clinician. ***Health Affairs.*** July 2013.

Hibbard JH and Greene J. What the Evidence Shows about Patient Activation: Better Health Outcomes and Care Experiences; Fewer Data on Costs. ***Health Affairs.*** Feb 2013.

Hibbard JH, Greene J, Overton V. Patients With Lower Activation Associated With Higher Costs; Delivery Systems Should Know Their Patient 'Scores. ***Health Affairs.*** Feb. 2013.

Marshall R, Beach M, Saha S, Mori T, Loveless M, Hibbard JH, Cohn J, Sharp V, Korhous T. Patient Activation and Improved Outcomes in HIV infected Patients. ***J Gen Intern Med*** in 2013.

Hibbard JH and Lorig K. The Do's and Don't Of Patient Engagement In Busy Office Practices. ***Journal of Ambulatory Care Management.*** 35(2):129-32. 2012.

Hibbard JH, Minniti M. An Evidence-based Approach to Engaging Patients. Chapter in: Clarke J, Nash D, Horowitz M, and Skoufalos A. ***Health Care Quality: A Clinician's Primer.***

J.H.Hibbard 2021

2012.

Hibbard JH, Greene J, Sofaer S, Firminger K, Hirsh J. An Experiment Shows that a Well-Designed Report on Costs and Quality Can Help Consumers Choose High-Value Care. **Health Affairs**. March 2012.

Mehtova A, Hussey P, Milstein A, Hibbard JH. Does Public Reporting of Cost and Resource Use Measures to Consumers Make Sense? **Health Affairs**. April 2012.

Pennarola B, Rodday A, Mayer D, Ratichek S, Davies S, Syrjala K, Patel S, Bingen K, Kupst M, Schwartz L, Guinan E, Hibbard JH, Parsons SK. Understanding the Role of Parent Activation in Pediatric Hematopoietic Stem Cell Transplant. **Medical Care Research and Review**. Vol 62. No. 2 p. 194-214. 2012.

Greene J, Hibbard JH. Why does patient activation matter? An examination of the relationship between patient activation and health related outcomes. **Journal of General Internal Medicine**. Vol. 27(5):520-6. 2012.

Hibbard JH and Green J. Who are we reaching through the patient portal: Engaging the already engaged. **The International Journal of Person Centered Medicine**. 1 (4), 788-793. 2011.

Cunningham P, Hibbard JH, Gibbons C. Raising Low Patient Activation Rates Among Hispanic Immigrants May Equal Expanded Coverage in Reducing Access Disparities. **Health Affairs**. 30(10): 1888-1894. 2011.

McCormack L, Bann C, Berkman N, Squire L, Schillinger D, Ohene-Frempong J, Hibbard JH. Measuring Health Literacy: Preliminary Results from a New Skills-Based Instrument. **Journal of Health Communication**. Vol 15 No. 2: 2010.

Hibbard JH and Mahoney ER. Toward a Theory of Patient and Consumer Activation. **Patient Education and Counseling**. Vol 78 No. 3: 377-81. 2010.

Hibbard JH, Greene J, Daniel D. What is Quality Anyway? Performance Reports Which Clearly Communicate the Meaning of Quality of Care. **Medical Care Research and Review**. Vol. 67: 275-293. 2010.

Stempleman LM, Rutter C, Hibbard JH, Johns L, Wright D, and Hughes MD. Validation of the Patient Activation Measure (PAM) in a Multiple Sclerosis Clinic Sample and Implications for Care. **Disability and Rehabilitation**. 32(19):1558-67. 2010.

Hibbard JH. Community-Based Participation Approaches and Individual Health Activation. **Journal of Ambulatory Care Management**. Vol 32 No 2. 2009.

Dixon A, Hibbard JH, Tusler M. How do people with different levels of activation self-manage their chronic conditions? *The Patient*. 2 (4): 257-268. 2009.

Fowles J, Terry P, Xi M, Hibbard JH, Bloom CT, Harvey L. Measuring self-management of patients' and employees' health: Further validation of the Patient Activation Measure (PAM) based on its relation to employee characteristics. *Patient Education and Counseling*. Vol 77 No.2:116-122. 2009.

Hibbard JH, Collins P, Mahoney E, Baker L. The Development and Testing of a Measure Assessing Physician Beliefs about Patient Self-Management. *Health Expectations*. 13(1):65-72 2009.

Remmers CL, Hibbard JH, Mosen D, Wagenfeld M, Hoye RE, Jones C. Is Patient Activation Associated with Future Health Outcomes and Health Care Utilization Among Patients with Diabetes? *Journal of Ambulatory Care Management*. Vol. 32 (2):320-327. 2009.

Peters EM, Dieckmann N, Västfjäll D, Mertz CK, Slovic P, Hibbard JH. Bringing Meaning to Numbers, the Impact of Evaluative Categories on Decisions. *Journal of Experimental Psychology*. Vol 15. No 3:213-227. 2009.

Green CA Perrin NA, Polen MR, Leo MC, Hibbard JH, and Tusler M. Development of the Patient Activation Measure for Mental Health (PAM-MH). *Administration & Policy in Mental Health and Mental Health Services Research*. Aug 2009.

Hibbard JH, Greene J, Tusler. Improving the Outcomes of Disease-Management by Tailoring Care to the Patient's Level of Activation. *American Journal of Managed Care*. Vol 15, No 6: 353-360. June 2009.

Hibbard JH. Using Systematic Measurement to Target Consumer Activation Strategies. *Medical Care Research and Review*. Supplement to Vol. 6. No.1:9S-27S. 2009.

Ranganathan M, Hibbard, JH, Rodday A, deBrantes F, Conroy K, Rogers B, Safran D: Motivating Public Use of Physician-Level Performance Data: An Experiment on The Effects of Message and Mode." *Medical Care Research and Review*. Vol. 66 No. 1:68-81. 2009.

Hibbard JH and Hayes K. Second-Generation Consumerism: Increasing Consumer Activation to Improve Health Outcomes and Lower Costs for Patients with Chronic Disease. *In The Health Care Delivery System: A Blueprint for Reform*. Center for American Progress. 2008.  
[http://www.americanprogress.org/issues/2008/10/health\\_care\\_delivery.html](http://www.americanprogress.org/issues/2008/10/health_care_delivery.html).

Hibbard JH, Greene J, Tusler M. Does enrollment in a CDHP stimulate cost effective utilization? *Medical Care Research and Review*. Vol 65 No 4:437-449. 2008.

Hibbard JH and Cunningham P. How Engaged Are Consumers in Their Health and Health Care, and Why Does it Matter? **Center for Studying Health Systems Change Research Brief**. October 2008.

Hibbard JH, Greene J, Tusler M. Plan Design and Active Involvement of Consumers in their Own Health and Health Care. **American Journal of Managed Care**. Vol. 14 No. 11:729-36. 2008.

Hibbard JH. What Can We Say about the Impacts of Public Reporting? Inconsistent Execution Yields Variable Results. **Annals of Internal Medicine**. January 2008.

Hibbard JH, Greene J, Painter M, Perez D, Burbank-Schmitt E, Tusler M. Racial/Ethnic Disparities and Consumer Activation In Health. **Health Affairs**. 27, No 5; 1442-1453. 2008.

Greene J., Hibbard JH, Murray J, Teutsch S, Berger M. The Impact of Consumer Directed Health Plans on Prescription Drug Utilization? **Health Affairs**. 27; No 4:1111-1119; 2008.

Greene J. Peters EM, Hibbard JH: Comprehension of choice of a consumer-directed health plan: An experimental study. **American Journal of Managed Care**. Vol. 14 No. 6:369-376: 2008.

Schmittiel J, Mosen D, Glasgow R, Hibbard JH, Sobel D, Remmers C, and Bellows J. Patient Assessment of Chronic Illness Care (PACIC) and Improved Patient-Centered Outcomes for Chronic Conditions. **Journal of General Internal Medicine**. Vol 23. No.1; 2008.

Dixon A, Greene J, Hibbard JH. Do consumer directed health plans drive change in enrollees' health care behaviors? **Health Affairs**. 27: no 4:1120-1131; 2008.

Pettit J, Lewinshon P, Seeley J, Hibbard JH, Association between the Center for Epidemiologic Studies Depression Scale (CES-D) and mortality in a community sample: An artifact of the somatic complaints factor?" **International Journal of Clinical and Health Psychology**. Vol 8, No. 2:383-397: 2008.

Elwyn G, Buetow S, Hibbard JH, Winsing M, Respecting the Subjective: Quality Measurement From the Patient's Perspective. **British Medical Journal**. 335: 1021 – 1022, November 2007.

Hibbard JH Improving the Quality of Care through Research: Measuring Patient Activation  
Chapter in: **Patient Advocacy: Patient-Centered Strategies for Improving Healthcare**

**Quality**, published by Jones and Bartlett Publishers, Inc. and edited by Jo Anne Earp, Elizabeth French, and Melissa Gilkey. July 2007.

Davis M, Hibbard JH, Milstein A. Consumer tolerance for inaccuracy in physician performance ratings: One size fits none. **Center for the Study of Health System Changes Issue Brief**. March 2007.

Peters EM, Hibbard JH, Slovic P, Dieckmann N. Numeracy skill and the communication, comprehension, and use of risk and benefit information. **Health Affairs**. May/June 2007.

Hibbard JH. Assessing Activation Stage and Employing a 'Next Steps' Approach to Supporting Patient Self-Management. **Journal of Ambulatory Care Management**. Volume 30 No 1; 2-8: 2007.

Mosen D, Schmittiel J, Hibbard JH, Sobel D, Remmers C, Bellows J. Is Patient Activation Associated with Outcomes of Care for Adults with Chronic Conditions? **Journal of Ambulatory Care Management**. Volume 30 No 1; 21-29: 2007.

Hibbard, JH, Mahoney E, Stock R, Tusler M. Do Increases in Patient Activation Result in Improved Self-management Behaviors? **Health Services Research**. 2007; 42(4):1443-63.

Hibbard JH, Peters EM, Dixon A, Tusler M. Consumer Competencies and the Use of Comparative Quality Information: It Isn't Just About Literacy. **Medical Care Research and Review**. Vol 64 No 4: 379-394, 2007.

Peters EM, Dieckmann N, Dixon A, Hibbard JH, Mertz CK, Less is More in Presenting Quality Information to Consumers. **Medical Care Research and Review**. Vol. 64 No. 2; 169-190; 2007.

Hibbard JH, Greene J, Tusler M. An Assessment of Beneficiary Knowledge of Medicare Coverage Options and the Prescription Drug Benefit. **AARP Public Policy Institute May 2006**.

Greene J, Hibbard JH, Dixon A, Tusler M. Which Consumers Are Ready For Consumer-Directed Health Plans? **Journal of Consumer Policy**; 26(3):247-262, 2006.

Peters, E., Slovic, P., Hibbard, J.H., & Tusler, M. Why worry?: Perceived risk of medical errors and willingness to act to reduce errors. **Health Psychology**, 25(2), 144-152. 2006.

Hibbard JH, Peters EM, Slovic P, Tusler M. Can Patients Be Part of the Solution? Views on Their Role in Preventing Medical Errors. **Medical Care Research and Review**. Vol. 62 No. 5 p 601-616. 2005

Hibbard JH, Stockard J, and Tusler M. It Isn't Just about Choice: The Potential of a Public Performance Report to Affect the Public Image of Hospitals. **Medicare Care Research and Review** Vol.62 No. 3 p.358-371. 2005

Hibbard JH, Greene J, Tusler M. Screening Medicare Beneficiaries for Health Literacy: Is a Short Screening Test Feasible? **AARP Public Policy Institute**. June 2005

Greene J, Hibbard JH, Tusler M. How Much Do Health Literacy and Patient Activation Contribute to Older Adults' Ability to Manage their Health? **AARP Public Policy Institute**. June 2005.

Hibbard JH, Mahoney E, Stockard J, Tusler M. Development and Testing of a Short Form of the Patient Activation Measure (PAM). **Health Services Research**. Vol. 40 No. 6 p.1918-1930, 2005.

Hibbard JH, Stockard J, Tusler M. "The long-term effect of public performance reporting on hospital quality improvement, market share, and reputation: evidence from a controlled experiment. **Health Affairs**. July/August 2005.

Hibbard JH. Perspective: Moving Toward a More Patient-Centered Health Care Delivery System. **Health Affairs**. Web-exclusive. October, 2004.

Hibbard JH, New Roles for Patients and Consumers in Assuring High Quality Care **Virtual Mentor, American Medical Association**. June 2004.  
<http://www.ama-assn.org/ama/pub/category/12490.html>

Hibbard JH and Pawlson LG, Why Not Give Consumers a Framework for Understanding Quality? **Joint Commission Journal on Quality Improvement**. June 2004

Hibbard JH, Stockard J, Mahoney ER, and Tusler M. Development of the Patient Activation Measure (PAM): Conceptualizing and Measuring Activation in Patient and Consumers. **Health Services Research**. 2004;39 (4):1005-1026.

Hibbard JH, Stockard J, Tusler M, Does Making Hospital Performance Public Increase Quality Improvement Efforts? **Health Affairs**. 2003;22(2):84-94.

Shaller D, Sofaer S, Findlay S, Hibbard JH, Lansky D, and Delbanco S. Consumers and Quality-Driven Health Care: A Call to Action. **Health Affairs**. 2003(2):95-101.

Hibbard JH and Peters EM, Supporting Informed Consumer Health Care Decisions: Data presentation approaches that facilitate the use of information in choice. **Annual Review of Public Health**. Vol 24, 413 – 433. 2003.

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Hibbard JH, Dubow J and Peters EM, Decision Making in Consumer-Directed Health Plans. **AARP Public Policy Institute**. June 2003.

Hibbard JH, Engaging Health Care Consumers to Improve the Quality of Care. **Medical Care**. Vol. 41 No. 1. (Supp I):61-70, 2003.

Leatherman S, Hibbard JH, McGlynn E, DeCristofaro A. A Research Agenda to Advance Quality Measurement and Improvement. **Medical Care** Vol. 41 No. 1. (Supp I):80-86. 2003.

Hibbard JH, Slovic P, Peters EM, Finucane M. Strategies for Reporting Health Plan Performance Information to Consumers: Evidence from Controlled Studies. **Health Services Research** Vol 37 No. 2:291-313, 2002.

Hibbard JH, Berkman N, McCormack L. The Impact of a CAHPS Report on Employee Knowledge, Beliefs, and Decisions. **Medical Care Research and Review**. Vol 59 No. 1: 103-115, March 2002.

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J.H.Hibbard 2021

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Hibbard, J.H. "Age, Social Ties, and Health Behavior," ***Health Education Research***, 2:131-139, 1988.

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#### BOOK REVIEWS

Review of *The Gentle Legions*, by Richard Carter, Transaction Books, 1992, in *Social Science & Medicine*, 38:648 1994.

Review of *Women's Health Counts*, edited by Helen Roberts, Routledge, 1990, in *Contemporary Sociology*, 20:783, 1991.

Review of *Women in the Health System: Patients, Providers, and Programs*, by Helen Marieskind, C.V. Mosby. 1980, in *Health Education*, 14, 1983.

#### Recent Invited Presentations

Presentation: The moderating role of informal caregiver's involvement on the relationship between patient activation and adherence to treatment: Implications for self-management intervention in cancer care. American Society of Clinical Oncology, May 19, 2021.

Invited Speaker at the Clinical Performance Improvement Leadership Conference. Sacramento. November 2016.

Invited Speaker Montana Geriatric Education Center's Geriatric Workforce Enhancement Program. Missoula, MT. October 2016.

Invited Speaker Ohio State University Dept of Psychology. Columbus, Ohio. October 2016.

Keynote Speaker at the 25th Annual University of Southern California Occupational Science Symposium. Los Angeles, CA. Sept 2016.

Invited Speaker, the National Academy of Medicine workshop on Health Literacy. July 2016.

J.H.Hibbard 2021

Keynote Speaker, 3<sup>rd</sup> annual Insignia Health Client Summit. Portland, OR May 2016.

Keynote Speaker at the Commission for Case Manager Certification New World Symposium. Las Vegas, NV. January 2016.

Keynote Speaker at the Accountable Care Organization Summit, Los Angeles. November 2015.

Keynote Speaker at the 6<sup>th</sup> Accountable Care Organization (ACO) Summit, Washington DC. June 2015.

Invited Speaker American Hospital Association Board. Chicago, IL April 2015.

Keynote Speaker at the 2<sup>nd</sup> Annual Summit Insignia Health. Portland, OR. May 2015.

Keynote Speaker at The ACMHA Summit. St. Louis MO. March 2015.

Grand Rounds Speaker at Cleveland Clinic, Cleveland OH, November 2014.

Keynote speaker at 6th Annual Health Literacy Conference, Bethesda, MD Nov 2014.

Keynote speaker at the Vitals Client Conference in Chicago IL, October 2014

Keynote speaker at the Research Meeting of the Maine Health Access Foundation. Augusta Maine October 2014.

Plenary speaker, Cerner CEO Summit. Park City UT. June 2014.

Panelist, Academy Health Research Meeting. Supporting Consumer Decisions in Health Exchanges. San Diego, CA June 2014.

Keynote speaker, launch of the Patient Activation Monograph. King's Fund. London England. May 2014

Plenary speaker at the annual meeting of Meridian Health, Red Bank, NJ March 2014.

Invited speaker at the annual meeting of the VHA, Las Vegas, NV. April 2014.

### **Appointments**

Judge for Heast Health Prize 2018- 2020.

Panel member and planning committee member, National Academy of Medicine for health literacy workshop July 2016.

J.H.Hibbard 2021

Participant American Board of Internal Medicine Foundation Retreat July 2016.  
Participant in International symposium – advancing the health care research agenda in the EU.  
ISCOME. Zurich, Switzerland June 2016  
Member Scientific Advisory Panel, National Academy of Medicine. 2015-16.  
Member Global Behavioral Science Advisory Board Sanofi 2015-16.  
Advisor to special issue of Health Affairs on Consumers' use of Evidence 2015-16  
Member Healthcare Quality 2.0, AHRQ and the National Quality Forum 2014  
Visiting International Scholar at the King's Fund, London 2013-14.  
Advisor to special issue of Health Affairs on Patient Engagement 2012-13  
Fellow in the AIR Center for Patient and Consumer Engagement 2012-2013  
Research Review Board, Optum Insight 2012- present.  
Expert Panel Member National Quality Forum on Patient Reported Outcomes 2012  
Ziff Fellow, Center for Advancing Health, Experts on Patient Engagement. 2010-14  
Guest faculty, the Stanford Clinical Excellence Research Center training program 2011-16  
National Advisory Council for the Patient Care Initiative, Moore Foundation 2012- 2013  
National Advisory Council, Aligning Forces 4 Quality, Robert Wood Johnson 2006-2015.  
Guest Editor, ***Patient Education and Counseling*** 2010 Special Issue.  
Chair, Academy Health Annual Research Meeting, 2006  
Member, National Advisory Counsel, AHRQ, 2004-2007.  
Member, UnitedHealth Group Physician Advisory Committee, 2005-2010.  
Mentor to Harkness Fellow from London School of Economics 2005-2006.  
Commissioner, Oregon Patient Safety Commission, 2004-2006.  
Editorial Board ***Health Expectations*** Picker Institute of Europe 2003- present.  
Editorial Board ***The Patient*** 2007-2012  
Editorial Board ***Comparative Effectiveness Research*** 2010- present  
Editorial board, ***Medical Care Research and Review***. 2000-2012.  
Member-- Strategic Framework Board, National Quality Forum, 2001- 2005.